



## Standard Limited Warranty

Milwaukee Plate Glass (MPG) warrants that their window products shall be free from defects in materials and workmanship for a period of one (1) year from the date of delivery. Units must be installed and maintained in accordance with our installation and maintenance recommendations and instructions. Any warranty claims must be submitted within the guidelines and limitations as noted below and must be submitted in writing to MPG within 10 days of the warranty period.

*Insulated Glass Units* are warranted against failure of the perimeter hermetic seal causing impaired vision due to moisture, film or dust between the glass for a period of ten (10) years from the date of glass manufacture. MPG is only liable for glass claims if the window unit was glazed and installed by us. Also excluded from this warranty is any glass breakage, damage caused by owner applied films, acts of nature, or accidental or willful acts of the owner or others. Labor and related materials to remove, dispose of or replace glass are not included.

*Aluminum Finish:* Anodized and painted finishes on the aluminum frames are warranted for a period of five (5) years from the date of manufacture. Finishes are warranted under normal conditions of use against peeling, checking, cracking, chalking, fade or change of color (only). Anodized finishes are warranted under the provisions and standards of the Architectural Aluminum Manufacturer's Association (AAMA) standard 611 in force at the time of bid. Painted finishes are warranted under the provision and standards of the AAMA standards 2605 in force at the time of bid. All finishes must be protected and maintained in accordance with standards referenced above and the MPG *Cleaning & Maintenance Document*.

*Hardware* is warranted for a period of ten (10) years from the date of hardware manufacture for defects in materials and workmanship and when used for the purpose for which it was intended. This warranty does not cover normal wear or discoloration of finishes, abuse, misuse, wear out, altered or corrosion related damage.

*Condensation or Frost* on interior or exterior surfaces may occur as a result of excess humidity and/or rapid temperature changes. Condensation or frost does not indicate a defect in the window and is not covered in this warranty. Refer to the MPG *Door and Window Condensation* document for additional and related topics.

### Exclusions

This warranty does not apply to, and MPG expressly assumes no responsibility for circumstances outside of MPG's control, including but not limited to the following: any products provided and installed by other trades, normal wear and tear, damage caused by water entry from sources other than MPG products, any damage, whether to property or person, caused by or attributable to mold, mildew, fungi regardless of cause; all acts of nature, damage from atmospheric conditions, maintenance by others, personal injury, settling or movement of the building structure, failure to follow care and maintenance instructions, screen tears or corrosion & deterioration of screen cloth, labor and material to remove, repair or replacement any component or part.

### Exclusive Remedy

If a covered defect appears during the term of the applicable warranty; Milwaukee Plate Glass will, at its option; repair or replace the product or component or refund the price paid for the defective product or component. Removal, installation and related material costs are not covered.

- This warranty shall not be enforceable until all invoices are paid in full. The failure to pay for goods shall not delay the start of the warranty time period.

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